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| **Use Case No:** | 1.0 |
| **Use Case Name** | Create Customer |
| **Related Requirements** | Must have Customer Details |
| **Goal in Context** | User must be able to create a customer |
| **Pre Conditions** | User must have access to application |
| **Successful Condition** | The customer is created successfully |
| **Failed Condition** | The customer is not created successfully |
| **Primary Actors** | Office Clerk |
| **Secondary Actors** | Manager |
| **Triggers** | None |
| **Main Flow** | 1.Launch the application  2.Log in  3.Select Customers  4.Select Create Customer  5.Enter Customer Details  6.Select Save |
| **Service Test** | |  |  |  |  | | --- | --- | --- | --- | | URL(Location) | Test Data | Action | If Successful | | /customer/198990 | {“COMPANY”: “Testing Comp”} | PUT | YES | | /customer/198990 | {“ADDR1”: “Bridgetown”} | PUT | YES | |

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| **Use Case No:** | 2.0 |
| **Use Case Name** | Modify A Customer |
| **Related Requirements** | Customer Account must exist |
| **Goal in Context** | User must be able to modify a customer |
| **Pre Conditions** | User must have access to application |
| **Successful Condition** | A customer is modified successfully |
| **Failed Condition** | A customer is not modified successfully |
| **Primary Actors** | Office Clerk |
| **Secondary Actors** | Manager |
| **Triggers** | None |
| **Main Flow** | 1.Launch the application  2.Log in  3.Select Customers  4.Enter Customer Number  5.Edit requested field  6.Select Save |
| **Service Test** | |  |  |  |  | | --- | --- | --- | --- | | URL(Location) | Test Data | Action | If Successful | | /customer/200673/198990 | {“PHONE”: “444-5239”} | POST | YES | | /customer/200673/198990 | {“ADDR1”: “Gun Hill”} | POST | YES | | /customer/200673/198990 | {“ADDR2”: “Oxnards”} | POST | YES | | /customer/200673/198990 | {“FAX”: “444-5238”} | POST | YES | | /customer/200673/198990 | {“CONTACT”: “Sheryl”} | POST | YES | | /customer/200673/198990 | {“CITY”: “Bridgetown”} | POST | YES | | /customer/200673/198990 | {“STATE”: “N/A”} | POST | YES | | /customer/200673/198990 | {“COUNTRY”: “Barbados”} | POST | YES | | /customer/200673/198990 | {“ZIP”: “N/A”} | POST | YES | | /customer/200673/198990 | {“TAXRATE”: “0.15”} | POST | YES | | /customer/200673/198990 | {“LID”: “15/10/2014”} | POST | YES | | /customer/200673/198990 | {“DEFAULTDISCOUNT”: “0”} | POST | YES | | /customer/200673/198990 | {“DISCOUNTRATE1”: “0”} | POST | YES | | /customer/200673/198990 | {“DISCOUNTRATE2”: “0”} | POST | YES | | /customer/200673/198990 | {“DISCOUNTSTART”: “N/A”} | POST | NO | | /customer/200673/198990 | {“DISCOUNTSTART”: “11/05/1990”} | POST | YES | | /customer/200673/198990 | {“DISCOUNTEND”: “05/11/1990”} | POST | YES | | /customer/200673/198990 | {“CREDITLIMIT”: “5000”} | POST | YES | | /customer/200673/198990 | {“DISCOUNTCODE”: “NO”} | POST | NO | | /customer/200673/198990 | {“DISCOUNTCODE”: “152”} | POST | NO | | /customer/200673/198990 | {“CREATED\_DATE”: “21/11/2014”} | POST | YES | | /customer/200673/198990 | {“DISCOUNTEND”: “05/11/1990”} | POST | YES | | /customer/200673/198990 | {“CODE”: “15”} | POST | NO | | /customer/200673/198990 | {“ROUTENO”: “01”} | POST | NO | | /customer/200673/198990 | {“AREANO”: “01”} | POST | NO | | /customer/200673/198990 | {“FLAGFORDELETE”: “Y”} | POST | NO | | /customer/200673/198990 | {“TYPE”: “MONTHLY”} | POST | YES | | /customer/200673/198990 | {“TERMS”: “GOOD”} | POST | YES | | /customer/200673/198990 | {“EMAILADDRESS”: “sheryl@hotmail.com”} | POST | YES | | /customer/200673/198990 | {“EMAILADDRESS”: “”} | POST | YES | |

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| **Use Case No:** | 3.0 |
| **Use Case Name** | View A Customer |
| **Related Requirements** | Customer Account must exist |
| **Goal in Context** | User must be able to create a standing order |
| **Pre Conditions** | User must have access to application |
| **Successful Condition** | Customer is viewed successfully |
| **Failed Condition** | Customer is not viewed successfully |
| **Primary Actors** | Office Clerk, Merchandiser, Delivery Guy |
| **Secondary Actors** | Manager |
| **Triggers** | None |
| **Main Flow** | 1.Launch the application  2.Log in  3.Select Customers  4.Enter Customer Number |
| **Service Test** | |  |  |  |  | | --- | --- | --- | --- | | URL(Location) | Test Data | Action | If Successful | | /customer/200673/198990 |  | GET | YES | |

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| **Use Case No:** | 4.0 |
| **Use Case Name** | Delete A Customer |
| **Related Requirements** | Customer Account must exist |
| **Goal in Context** | User must be able to delete a customer |
| **Pre Condition** | User must have access to application |
| **Successful Condition** | Standing order is created successfully |
| **Failed Condition** | Standing order is not created successfully |
| **Primary Actors** | Office Clerk, Customer |
| **Secondary Actors** | Manager |
| **Triggers** | None |
| **Main Flow** | 1.Launch the application  2.Log in  3.Select Order Processing  4.Select Standing Order  5.Select Standing Order Day  6.Add Items  7.Enter Quantity for each item  8.Select status of item  9.Select Save |
| **Service Test** | |  |  |  |  | | --- | --- | --- | --- | | URL(Location) | Test Data | Action | If Successful | | /customer/200673/198990 |  | DELETE | NO | |